Communications Survey Incentive 2026
City of Wanneroo

Terms and Conditions

1. This Online Survey and Incentive promotion is run by the City of Wanneroo ("Promoter") ABN 64 295 981 165. This prize competition is conducted in accordance with the Gaming and Wagering Commission Act 1987 (WA) and Regulations.
2. Entries and information on prizes and how to enter form part of these Terms and Conditions.
3. Completion of the Communications online survey ("the Survey") constitutes acceptance of these Terms and Conditions.
4. Completion of the Survey is free and open only to persons aged 18 years and over who are City of Wanneroo residents during the Competition Period.
5. Employees of the Promoter and their immediate family members are ineligible to enter.
6. The competition period commences 9am AWST (Australian Western Standard Time) on Monday 1 June and closes 5pm AWST on Tuesday 30 June 2026 ("Competition Period").
7. Entries received after that time or not completed in accordance with these Terms and Conditions will not be eligible to win a prize.
8. To enter, participants must complete all fields of the Survey.
9. Incomplete or indecipherable entries will be deemed invalid.
10. Only one entry per participant.
11. Up to two (2) winners will be selected from the eligible entries received ("Winners").
12. The Winners will be chosen at random, from all entries received and verified by the Promoter on Monday 6 July 2026.
13. The first entry drawn will be offered one $50 gift voucher.
14. The second entry drawn will be offered one $50 gift voucher.
15. The Winners will be notified by 5pm AWST on 7 July via email and phone. The Winners will be published on the website Your Say web page.
16. Winners will need to provide the Promoter with personal contact information and proof of City of Wanneroo residency to claim the prize. Personal information will be handled in accordance with the Privacy Act 1988(Cth) and City of Wanneroo's Privacy Policy.
17. The Promoter's decision in relation to all aspects of this Competition is final and binding on all who enter and no correspondence will be entered into in relation to any disputes.
18. Prizes are not refundable or redeemable for cash.
19. Prizes are subject to availability and may be modified or withdrawn at the discretion of the Promoter.
20. The Promoter will not be liable for any costs associated with claiming a prize.
21. By accepting the prize, Winners consent to the Promoter publishing their name and entry response in any form and using photographs and/or video of the Winner (taken by authorised parties of the Promoter). Consent is provided on an opt-in basis and can be withdrawn at any time by contacting the Promoter.
22. Copyright over the photographs and/or video remains with the Promoter.
23. The information that entrants provide will be used by the Promoter for the purpose of conducting the Competition. By entering this Competition entrants' consent to the use of their contact details for the purposes described in these Terms and Conditions. Consent is voluntary and can be withdrawn at any time by contacting the Promoter.

24. Except for any liability that cannot be excluded by law, the Winners (including its officers, employees and agents) agree to release and hold harmless the Promoter from all liability (including negligence) for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Competition, including, but not limited to, where arising out of the following:

    a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
    b) any theft, unauthorised access or third-party interference;
    c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
    d) any variation in prize value to that stated in these conditions of entry;
    e) any tax liability incurred by a Winner or entrant;
    f) participation in the Competition;
    g) redemption of the prize, and includes, without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.

25. The Promoter is not responsible for any incorrect or inaccurate information, or for any of the equipment or programming associated with or utilised in this Competition, or for any technical error that may occur in the course of the administration of this Competition. The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of entries.